

You are invited to

## HKIM MEMBERS ANNUAL GATHERING

### WHEN

August 15, 2014 (Saturday)  
4:15 pm-5:45pm

### WHERE

Room 1503 AIA Tower, 183 Electric Road, North Point  
(Exit A, Fortress Hill MTR Station)

### WHAT

- 1 Review **HKIM Past, Present and Future**
- 2 **"What is Conflict Coaching?"** Seminar  
by Ms Jody Sin

### ADMISSION FEE

Free (Event exclusive for members only.  
Seating is limited and registration is required)

### REGISTRATION

[Click here](#)



#### ***WHAT IS CONFLICT COACHING?***

Interpersonal conflict is an inevitable part of our personal and professional lives. Whilst there are diverse ways to deal with conflicts, it is clear that ill-managed workplace conflicts will bring about adverse impact on the organization, in terms of relations, productivity, or morale within the work force, not to mention, time and tremendous financial costs are often unpleasant by-products of such conflict situations.

Conflict Coaching is a confidential and voluntary process in which a coach works with a conflict party on an one-on-one basis, focusing on supporting him to achieve his goals in conflict situations. Jody will share with us how Conflict Coaching can be used as a separate set of skills and strategies to support people to engage in, manage, or productively resolve conflicts. Further, Conflict Coaching can be also used as a stand-alone process, or in combination with mediation, both at the pre-mediation or post mediation phases. Do come and join us if you wish to know more!



香港調解學院  
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